

FREQUENTLY ASKED QUESTIONS

Who is Broadridge Corporate Issuer Solutions? Broadridge is the Transfer Agent for DOMINION ENERGY, INC., and keeps shareholder records such as name, address, share positions, and check issuances for that security.

Please note that effective May 10, 2017 Dominion Resources, Inc. changed its name to Dominion Energy, Inc. and that your shares were purchased as Dominion Resources, Inc. shares. There is no requirement to exchange these shares or any other action required as a result of the name change.

How can I keep my account active going forward? First, take one of the steps described above to reactivate your account. In the future, you should continue to make periodic contact with the Transfer Agent, Broadridge (e.g., call our call center to request a replacement check; sign in to your online profile and update your information; vote your proxy). These steps will keep your “date of last contact” current and will avoid receipt of a similar letter in the future.

What if I do not have a SSN? If you do not have a SSN, simply sign and return the form.

What if the registered account owner is deceased, and I am the surviving spouse, legal heir, or estate representative? Please contact a Shareholder Services representative at 1-800-552-4034 as soon as possible to prevent the property from being delivered to the State. Failure to take action will result in the property being transferred to the State, to whom all future claims will need to be directed. Upon calling, you will need to request a transfer package, and immediately provide the necessary documentation to prevent the property from being remitted to the State.

What if I am an active member of the military (or I am authorized to respond on behalf of an active member of the military)? Please contact us immediately to discuss the property.

Where can I find more information about unclaimed property? Each state has its own unclaimed property laws. Additional information and links to individual state unclaimed property programs may be found by visiting www.unclaimed.org.

*California claimants: This notice is being sent because the date of last activity, or for the last two years, there has been no owner activity on your account. Unclaimed Property Law requires that we transfer funds and/or shares if an account has been inactive for three years. Unless you contact us by [Date] your property will be transferred to the state on or around June 15 of next year.

*Delaware & Utah claimants only: property that is not legal tender of the United States may be sold by the Administrator

*North Carolina claimants only: if satisfactory proof of claim is not presented by October 1st, of the current year to Broadridge by the owner, the property will be placed in the custody of the Treasurer, to whom all further claims shall be directed. Please do not contact the state until after January 1st in order to allow the state time to process the unclaimed property report.

**Additional information regarding unclaimed property and links to state websites can be found at www.unclaimed.org.